

<b>MOVEMENTS</b>			
<b>CLINICAL RECORDS PROVIDED</b>	<b>2007</b>	<b>2008</b>	<b>%</b>
<i>PROGRAMMED</i>	526.610	536.125	+1,8
<i>URGENT</i>	18.766	19.250	+2,6
<i>STUDIES</i>	10.483	10.850	+3,5
<b>TOTAL</b>	<b>555.859</b>	<b>566.225</b>	<b>+1,9</b>
<b>X-RAYS PROVIDED</b>	<b>2.007</b>	<b>2008</b>	<b>%</b>
<i>PROGRAMMED</i>	156.735	166.548	+6,3
<i>URGENT</i>	9.268	7.482	-19,30
<i>STUDIES</i>	1.591	674	-57,60
<b>TOTAL</b>	<b>167.594</b>	<b>174.704</b>	<b>+4,2</b>
<b>TOTAL C.R. + X-RAY MOVEMENTS</b>	<b>723.453</b>	<b>740.929</b>	<b>+2,4</b>
Daily C.R. movement (weekday)	2.206	2.247	+1,9
Daily X-Ray movement (weekday)	665	693	+4,2
Daily movement total	2.871	2.940	+2,4
Special searches	2.879	1760	-38,90
Record transfers	33.180	29819	-10,10
<b>SPECIAL REQUESTS</b>	<b>2.007</b>	<b>2008</b>	<b>%</b>
Document copies for Patient Care Services	1.012	915	-9,60
C.R. copy for court	270	290	+7,4
C.R. copy for legal counsel	68	10	-85,30
Full C.R. copy for the patient	85	123	+44,7
Pecuniary C.R. copy (urgent certification)	33	94	+184,8
Special custodies	3	6	+100,0
Listings of diagnoses ("QUERYs")	137	225	+64,2
Lost records	103	164	+59,2
Recovered lost records	54	99	+83,3
Sending deviated patient records	1.201	1508	+25,6
Sending clinical records to other centres	126	105	-16,70
Sending pre-operative photocopies of deviated patients	921	1250	+35,7
<b>QUALITY SYSTEMS</b>	<b>2.007</b>	<b>2008</b>	<b>%</b>
Control of record errors (Claims Review)	19.305	26479	+37,2
Control of reviewed records:	46.980	55530	+18,2
Control of returned records:	2.908	5666	+94,8
Duplicated records	987	1468	+48,7
Repositioning C.R. folders	2.611	2509	-3,90
Splitting C.R. into volumes	1079	1167	+8,2
<b>Review of archive area:</b>			
<i>Records</i>	100%	100%	0,00
<i>X-Rays</i>	100%	70%	-30,00

1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007
506.358	525.030	556.201	594.899	642.974	648.797	679.076	683.279	675.204	701.693	723453