

Repairs	2007	2008	%	%
Companies with maintenance contracts	3.507	3.341	-4,73	47,95%
Companies without maintenance contracts	249	496	99,20	7,12%
ELESEN ELECTROM	2.766	3.131	13,20	44,93%
TOTAL	6.522	6.968	6,84	100,0%
Preventive Maintenance Interventions	2.635	1.670	-36,62	
Cleaning of Equipment	1.800	999	-44,50	
Response times	2007	2008	%	%
0 < 1 day	3.738	4.187	12,01	60,09%
Between 1 and 5 days	1.183	1.260	6,51	18,08%
Between 6 and 15 days	871	815	-6,43	11,70%
> 15 days	730	706	-3,29	10,13%
TOTAL	6.522	6.968	6,84	
Hospital Investment Plan Purchases	2007	2008	%	
Tenders	17	11	-35,29	
Purchases without tenders	181	118	-34,81	
Technical Reports	17	11	-35,29	
Hospital Equipment Inventory				
Equipment under Commodate Agreement	1.328	1.612	21,39	
Equipment under Trial Period	31	34	9,68	
Inventory Movement				
Telecommunications	2007	2008	%	
Amount Spent	441.184	457.393	3,67	
Pneumatic Mail	2007	2008	%	
No. of Shipments	948.564	904.356	-4,66	
No. of Incidents	364	353	-3,02	
% Shipments/Incidents	0,038	0,039	1,72	
Teaching and Training Activity	2007	2008	%	
Information Technology Courses	6	5	-16,67	
Basque Language Courses	6	3	-50,00	
Other	2	8	300,00	