

<b>Maintenance</b>	<b>2008</b>	<b>%</b>
TOTAL CORRECTIVE AND PREVENTIVE MAINTENANCE	42.255	
In-House Corrective and Preventive Maintenance	27.266	64,53
Subcontracted Corrective and Preventive Maintenance	14.989	35,47
CORRECTIVE Maintenance		
In-House Work Orders	17.621	94,54
Subcontracted Work Orders	1.017	5,46
Total Work Orders	18.638	
<b>Response Times</b>	<b>%</b>	
Up to 1 day	61,81	
Between 2 and 6 days	85,51	
Between 6 and 15 days	94,65	
ę 15 days		
<b>PREVENTIVE Maintenance</b>	<b>2008</b>	<b>%</b>
Total Work Orders	23.617	
Closed	23.382	
% completed	99,00	
In-house preventive	9.645	40,8%
Subcontracted preventive	13.972	59,2%
Giroa	9.370	
Other companies	4.602	